

# *World Stone Imports LLC*

## Fine Engineered Quartz Surface **Residential Limited Warranty**

World Stone Imports warrants to the original owner of the permanently installed Engineered Quartz products for a period of fifteen (15) years from the date of installation that the quartz products will be free from the manufacturing defects. It is the responsibility of the fabricator, dealer or distributor to thoroughly inspect and approve the products prior to any fabrication and installation.

***Products should be inspected and approved by fabricator, dealer or distributor prior to any fabrication and installation.***

This Limited Warranty **Covers:**

- Replacement of any defective material. It does not cover labor, removal, fabrication, or installation of material.
- World Stone Imports products that have been maintained in accordance with the **Care & Maintenance Guide.**

This Limited Warranty **Does Not Cover:**

- Residence where the owner is not the occupant.
- Use in commercial property including rental property, office or any other place of business.
- Chemical abuse, thermal shock, color variation, improper use or neglect, improper fabrication, and improper installation of products.
- Supplemental repairs or modification to the areas adjoining products installation.
- Natural disaster, structural movement, and weather changes.
- Accidents or vandalism on installed products.
- Seam appearance or performance.
- Damage or injury caused by jobsite conditions.
- Any installed products with a visible manufacturing defect.
- Any electrical, plumbing, tile or cabinet work modifications may damage the installed products and may require repair or replacement of the said products.
- Spots or blemishes less than 16mm (5/8") are a natural part of the manufacturing process and are not considered flaws. Therefore, these will not be covered under the warranty.

- Engineered Quartz products that are fabricated and installed by a non-certified installer.

This Limited Warranty is transferable within the fifteen (15) years Limited Warranty period when the new owner and the initial owner submit the written request to World Stone Imports, LLC within thirty (30) days after the ownership of the residence. Any remaining period of the Limited Warranty will be transferred to the new residence owner. In all cases, the new owner must follow the warranty guidelines for care and use in order to receive benefit under this warranty.

To make a claim under this warranty, the residence owner must submit a written claim to:  
World Stone Imports, LLC., 250 E University Drive – Phoenix, AZ 85004.  
Attn: Customer Service Department within thirty (30) days.

You must provide the Original Purchase receipt and name of the dealer from which the products were purchased.